

Attachment A

Principles for Enhanced Metering and Related Services General Terms and Conditions

I. Optional Enhanced Metering Services

A. Availability: All customers and customer authorized agents at their option.

B. Enhanced Metering Equipment:

1. Definitions:

Enhanced Metering Equipment: Meters or metering equipment that has the ability to monitor and record, real time or at interval choice, power parameters, use, use rates, and quality. Data will be stored at the maximum of 15 minute intervals. Prime data parameters shall be retained for customer use for a minimum of 35 days.

Interface devices: Equipment, either electronic pulse and/or optic, that accesses the real time or predetermined interval output of meter data to monitoring and/or reporting devices.

Interval data: Power information that may be stored by enhanced metering equipment. These data include usage (kWh), demand (KW, Kvar) and quality (low/high voltage, spikes, frequency, harmonics, power interruptions, etc.) data (depending on meter design).

ISO-NE: Independent System Operator-New England. The organization responsible for operating the power delivery system and administering the restructured wholesale electricity market in New England.

Telemetry: The reading of meter data through the use of telephone lines or other transmission means.

2. Conditions:

a. The Company owns the meter and electronic interface device(s) and is responsible for accuracy, reliability, maintenance and replacement;

- b. Meter and interface enhancements are available only from the Company. The Company will install and own the equipment; and be responsible for the accuracy, reliability, maintenance and replacement of the installed equipment;
- c. All enhanced metering equipment will provide the customer with direct optical and/or electronic access to the Company's billing meter. The customer may obtain real time or at other intervals all the data generated by the metering devices without limit.
- d. The customer must provide any telephone line required for Company telemetering and all monitoring equipment required for their own data gathering and use. Certain Company provided services may require a dedicated telephone line.
- e. All enhanced metering equipment provided by the Company will not affect the ability of the customer to obtain visual meter readings at any time.

3. Meter Readings: Interval meters with enhanced features that are telemetered will be read daily by the Company. The daily meter readings will be reported to the ISO-New England.

4. Billing Data

The Company will render customer bills based on the data obtained from enhanced metering equipment. Should the Company adjust any billing data, the Company will immediately notify the customer by telephone or e-mail of the specific changes and the reason for such changes.

C. Reporting Services

- 1. Availability: All customers and customer authorized agents that have enhanced metering equipment.
- 2. Description of Services: These services include telephonic or electronic notification of certain power delivery conditions--peak demand, excess demand, power outage, surges and low voltage conditions, etc.

II. Data Services:

Data services include the provision of historic load data available through mail, e-mail or Internet.

III. Customer requests for Enhanced Metering Equipment, Interface Devices or Related Services not met by Company provided devices.

The Company will respond to special requests within two weeks of receipt of the request. The Company will determine whether additional information is necessary to the review and evaluation of the request and notify the customer within two weeks of the request. Within four weeks of the initial customer request or the receipt of additional information, the Company will review and assess the request and will provide the customer with a written response to the customer's request that will include the cost to the customer of the devices necessary to provide the requested service(s), the date the service(s) will be available and a statement of terms and conditions of the provision of the service(s). If the Company can not provide the requested service, the Company must notify the customer in writing within four weeks and provide a complete explanation of why the service can not be provided and provide a list of alternatives to the requested service(s).

When requested of the Company, the Company shall make every effort to fill a special request for a particular meter and/or interface device in use elsewhere. If the requested meter and/or interface device is not technically acceptable to the Company, the Company must explain fully why the requested meter or device is unacceptable.

IV. Fees and Payment provisions:

A. All fees will be based on the full incremental cost of providing the equipment and service requested.

B. Payment provisions

1. One time charges and monthly payment options are available for all equipment options.
2. One time fees and annual subscription options are available for all reporting and data service offerings.

V. Individual tariffs for Enhanced Metering Equipment and Reporting Options and tariffs for Data Services contain specific terms and conditions and fees related to each available option.